



Who to Call

This document outlines who to call for anything at The Point

Life Threatening Emergency (e.g. Medical Issues, Fire, etc.)
911

Building Emergency (such as flood, gates/exterior door issues, etc.)
Baywest Emergency Line at 604-591-6060 or Ben Aghai at 604-522-9444

In Unit Questions (Electrical Issues, Window Issues, etc.)
Rob Douglas at 604-501-4424 or Ben Aghai at 604-522-9444

Bike Lockers Usage
Strata Council at bikes@the-point.ca

Parking Spot and Storage Unit Purchases
Onni at parkingandstorage@onni.com

Booking the Elevator for Move in/out
Rob Douglas at 604-501-4424 or rdouglas@baywest.ca

Accessing the Elevator for Booked Move in/out
*The elevator must be BOOKED first by contacting Rob Douglas Above
Ben Aghai at 604-522-9444

Noise Complaints or Bylaw Infractions
Strata Council at info@the-point.ca with details of the incident, the date, the
time and your unit number

Building Suggestions
Strata Council at suggestions@the-point.ca or in the Suggestions Box in the
Lobby